



southeast
healthcare

FY 2025 Annual Impact Report



"Pivotal" by Lori Rivera

Person-Centered Integrated Healthcare

"I've been more than satisfied with the care I've received from my complete treatment team and staff. You can't just choose one thing because in a situation such as this, it takes a team to make it work well."

"One thing you do well is your care of people."



"Care for the patients is very high, I feel seen and heard by my therapist."

"Absolutely most caring staff, they have checked on me on days/hrs off, worked their schedules around, saw me during lunch, etc.... always kind and professional. Answer questions timely."

A Letter from the President and CEO, and the Board Chair

Over the past year, Southeast Healthcare continued to advance its mission of providing high-quality, compassionate care to the communities we serve. In a rapidly changing healthcare environment, our focus remained on our patients, our staff, and long-term sustainability. This focus was affirmed and reinforced mid-year, when the Board and staff members came together to develop and implement a dynamic, multifaceted strategic positioning plan to guide our future direction.

We strengthened clinical services, expanded access to care, and invested in initiatives that improve outcomes and the patient experience. A significant achievement was the award of our second federal Certified Community Behavioral Health Clinic grant, based on a national model that has been demonstrated to strengthen clinical services and outcomes. These efforts reflect the dedication of our staff and partners, whose commitment to our mission drives our success.

We are grateful to our patients and communities for their trust and support. Looking ahead, Southeast Healthcare continues to be well-positioned to build on our strong foundation and history of delivering patient-centered care with integrity and purpose.

Sincerely,

Bill Lee
President & CEO

Pat Halaiko
Board Chair

OUR MISSION

With the belief that all people have the capacity to grow and change, we provide our services to people of all ages, cultures, races, religious preferences, genders, and sexual orientations to enhance wellness and recovery, thereby improving families, workplaces, and communities.

MAKING AN IMPACT ACROSS THE STATE

Expanding Access FRANKLIN COUNTY

Southeast Healthcare announced the federal award of its second Certified Community Behavioral Health Clinic (CCBHC) grant from the Substance Abuse and Mental Health Services Administration (SAMHSA). These highly competitive awards supported behavioral health organizations in meeting national evidence-based standards that improved access to care, outcomes, and operational efficiency.

Combined, the two grants totaled \$8 million, with the CCBHC Expansion Grant covering two years and the Improvement and Advancement Grant spanning four years. Southeast met all SAMHSA service and process requirements, which emphasized coordinated care both within and beyond the CCBHC.

Grant funding supported the continued integration of behavioral health and primary care, strengthened partnerships with external providers, and the addition of key roles, including a Clinical Pharmacist, Family Nurse Practitioners, Family Ambassador, Care Coordinators, an Evaluation Consultant, and enhanced training for all case managers.



A visit from Senator Hearcel Craig during National Health Center Week. L-R: Bill Lee, Southeast Healthcare President and CEO, Senator Craig, Sandy Stephenson, Lakisha Savannah

The Short North Alliance teamed up with Southeast Healthcare's Rapid Response Emergency Addiction and Crisis Team (RREACT) and Anthem Blue Cross Blue Shield to connect the city's homeless population with critical services through the opening of the Anthem Welcome Center.

READ MORE



Through a four-year PATH grant, we expanded outreach, case management, and behavioral health treatment for people experiencing or at risk of homelessness, particularly those with serious mental illness. The initiative served over 350 individuals in Franklin County, improved access to care, reduced barriers, and demonstrated strong community impact through collaborative innovation.

The Fresh A.I.R. (Artists in Recovery) Gallery exhibited the work of artists affected by mental illness and/or substance use disorders. Through art, we educated the community and aimed to break down stigma by focusing on the artistic vision. The Gallery is a project of Southeast and is located in Downtown Columbus.



Our Rapid Response Emergency Addiction and Crisis Team (RREACT) participated in Recovery Palooza, an annual event to celebrate addiction recovery and provide community resources, including outpatient treatment, education, and support for those impacted by substance use disorders. RREACT services are funded by the Franklin County ADAMH Board.



Southeast Healthcare's RREACT participated in a Community Resource Fair, led by State Representative Latyna Humphrey.

L-R: Hal Thomas, Representative Humphrey, Tami Speakman, and James Alexander

Reentry Coalition and EPI Services DELAWARE AND MORROW COUNTIES

Southeast Healthcare's Reentry Coalition continued to thrive and helped 50 county residents reestablish their lives after incarceration through services including job assistance, grocery vouchers, and rental assistance.



Mount Gilead Mayor Donna Carver proclaiming April 2025 as Second Chance Month.

L-R: Reentry staff Aspen Pennington, Tori Dimick, Mayor Donna Carver, and Deanna Brant, Executive Director of the Delaware-Morrow Mental Health & Recovery Services Board

SOUTHEAST HEALTHCARE'S INTEGRATED SERVICES*

Southeast Healthcare's ongoing integrated healthcare approach puts the patient at the center of their care, ensuring coordination of primary care, mental health, substance use care, and social drivers of health with all providers working together through intentional collaboration.

* Organization-wide

Our Early Psychosis Intervention (EPI) program, which is a phase-specific treatment aimed at reducing the impact of early psychosis by alleviating symptoms and promoting reintegration into the community, continued serving people aged 15 to 35. Treatment provided includes cognitive behavioral therapy for psychosis; medication; case management; help with work and school; and support, education, and counseling for family members.

School-Based Initiatives BELMONT, HARRISON, AND MONROE COUNTIES

The BHM School-based program served seven local school districts across three counties, with school counselors reaching over 1,000 students in the past year alone. Counselors provided a safe, supportive environment where students felt seen, heard, and valued, and engaged families to help students make a positive, lasting impact on their futures.

Expanded Space and Services CARROLL AND TUSCARAWAS COUNTIES

We moved from a small office in Carrollton to a much larger space, which allowed us to add two full-time counselors, a full-time receptionist, a part-time child/adult psychiatric nurse practitioner, expand services, and introduce part-time primary care every two weeks.

HONORS THAT REFLECT OUR IMPACT

GOLD+ recognition as part of the Target: BP initiative

Southeast Healthcare was recognized by the American Heart Association and the American Medical Association in achieving GOLD+ recognition as part of the Target: BP initiative – the highest achievement level!

Project led by Nick Nelson (2nd from left) and Paul Schmidt (far right).



Presenting the award is Diana Briggs, Community Impact VP of the American Heart Association.

Community Health Quality Recognition (CHQR)

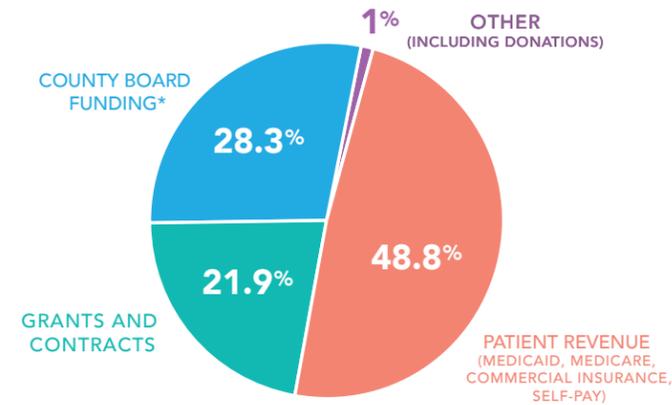
HRSA awarded these CHQR badges to Southeast Healthcare in recognition of its notable quality improvement achievements as a Health Center Program awardee during the Uniform Data System (UDS) reporting year.



TURNING INVESTMENT INTO PATIENT-CENTERED RESULTS

Fund Allocation

(REVENUE)



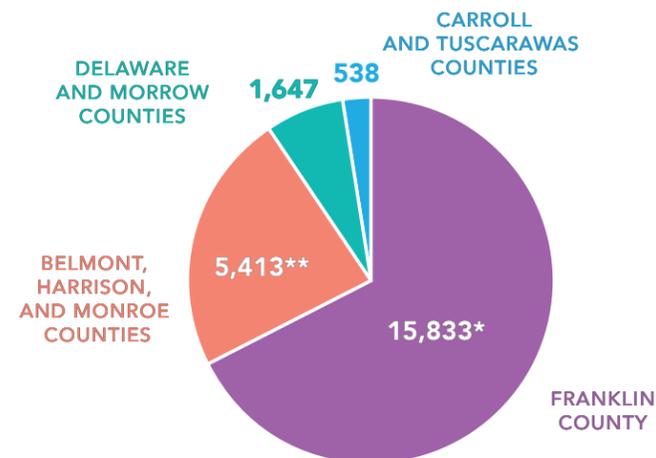
* ADAMH Board of Franklin County, Delaware-Morrow Mental Health & Recovery Services Board, Mental Health and Recovery Board Belmont, Harrison and Monroe Counties, ADAMH Board of Tuscarawas and Carroll Counties

Financial performance this year reflected prudent stewardship, operational strength, and a focus on sustainability. Strategic efforts enhanced workforce capacity, drove service growth, and fostered program innovation, while maintaining robust fiscal controls and accountability. With diverse funding, responsible resource allocation, and public and private support, SEHC is poised to address current demands and meet the future needs of the communities we serve. Our solid financial position enabled reinvestment in programs, technology, and personnel, ensuring continuity of care and sustained organizational vitality.

This year, we continued our commitment of delivering high-quality, compassionate care. Our patient satisfaction scores and the number of patients served across each Board area reflected both the trust our community placed in us and the impact of our work.

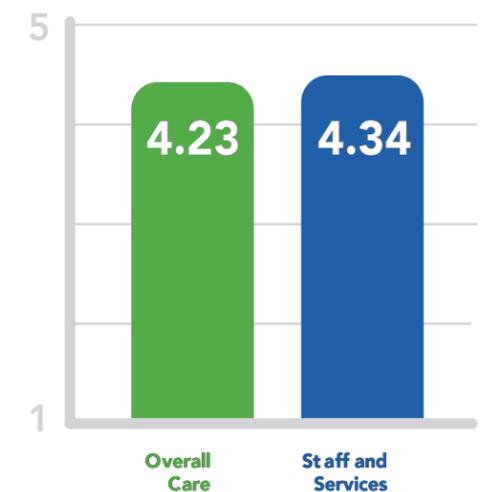
Patients Served by Board Area

TOTAL 23,431 (Does not include prevention services)



Patient Satisfaction Scores

Based on a scale of 1 to 5



* Includes Friends of the Homeless (FOH), PATH, RREACT, and services provided in the University and Short North Districts.

** Includes approximate number impacted by school-based services.

Accredited/Certified by The Joint Commission



Behavioral health services are licensed and certified by:



Funding in part provided by:



Cover Artist Bio:

Lori Rivera is an award-winning artist based in Evansville, Indiana, specializing in abstract, surrealism, and still life painting. Her work serves as a form of self-directed art therapy, allowing her to express emotions and find balance. Through painting, she embraces creativity as a tool for healing while living with bipolar disorder. www.loririveraart.com.



Southeast continues to partner with findhelp.org, a platform that helps community members find a comprehensive list of reduced-cost services in their area, including medical, food, housing, and more.