

Area: Board of Directors
Subject: Clinical Services Policy

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SE Doc#: 01.03.04.00

Effective Date: 2/28/94

Approved by: Board of Directors

Issue/Revision Date: 8/19/19

Signatory: Chief Executive Officer

Reviewed Date: 11/01/10

Supersedes: 02/28/94, 11/27/00, 05/06/02, 4/5/04, 9/12/16

BOARD OF DIRECTORS' CLINICAL SERVICES POLICY

POLICY:

It is the policy of Southeast to establish and maintain quality services for alcohol, drug addiction, mental health, pharmacy, dental, physical health care and vocational services that enhance the emotional and mental wellness and recovery of people, families, and communities.

PROCEDURE:

The Policy will be carried out through the provision of services that

1. clients find accessible, available, affordable, appropriate, and acceptable;
2. focus on client strengths, needs, wants, culture, ethnicity, gender, sexual orientation and gender identity and consider the clients' emotional, mental, physical, social, and spiritual well-being;
3. protect privacy, confidentiality, and client rights of all people being served;
4. include a needs assessment of underserved population groups and the development of programs to address identified needs;
5. reflect emerging innovations, trends, and evidence-based practices in mental health, chemical dependency, primary healthcare, dental and vocational services and treatment practices; and
6. meet or exceed applicable local, state, and national standards for services and professional standards of care.

Clinical service policies will meet the current requirements and standards found in:

1. Ohio Department of Mental Health and Addiction Services Certification and Licensure Standards;
2. HRSA regulations for Federally Qualified Health Centers;

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3. ADAMH Boards and other applicable Boards' contract requirements;
4. The Joint Commission accreditation standards;
5. State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board, Ohio Board of Nursing Education and Nurse Registration, State of Ohio Psychology Board, State of Ohio Medical Board, Ohio Chemical Dependency Professionals Board, Ohio State Board of Pharmacy, and the Ohio State Dental Board rules and professional standards of care, and all other professional standards of care; and
6. other applicable federal, state, and local laws and regulations.

RESPONSIBILITIES:

All Southeast Staff
Board of Directors
Medical Director
Assistant Medical Director
Chief Healthcare Officer